Coverage Period: 01/01/2025 – 12/31/2025 Coverage for: Individual/Family | Plan Type: POS



Sentara Health Administration, Inc.

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-229-1199 or visit sentarahealthplans.com and sign into the Member Portal. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 1-800-229-1199 to request a copy.

Important Questions	Answers	Why This Matters
What is the overall deductible?	I the plan each tamily member must meet their own individual deduct	
Are there services covered before you meet your deductible?	Yes. Prescription drugs, most services that require a copayment, preventive care, and a routine eye exam are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example this <u>plan</u> covers certain preventive services without cost sharing and before you meet your <u>deductible</u> . See a list of covered preventive services at <u>healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	Yes. \$150 person for <u>Prescription drugs</u> Tiers 2, 3	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For In-Network \$4,750 person / \$9,000 family and out-of-network providers \$6,000 person / \$12,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a network provider?	Yes. See <u>sentarahealthplans.com</u> or call 1-800-229-1199.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider in</u> the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common	Services You May	What You Will Pay		Limitations, Exceptions, & Other	
Medical Event Need		In-Network Out-of-Network (You will pay the least) (You will pay the most)		Important Information	
	Primary care visit to treat an injury or illness	\$40 <u>copayment</u> , <u>deductible</u> does not apply	40% coinsurance	None.	
If you visit a health care <u>provider's</u> office	Specialist visit	\$60 <u>copayment</u> , <u>deductible</u> does not apply	40% coinsurance	None.	
or clinic Preventive screening	Preventive care/ screening/ immunization	No charge, <u>deductible</u> does not apply	40% coinsurance	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	30% coinsurance	40% coinsurance	None.	
If you have a test Imaging (CT/P scans, MRIs)	Imaging (CT/PET scans, MRIs)	30% coinsurance	40% coinsurance	Pre-authorization required.	
If you need drugs to treat your illness or	Selected Generic drugs (Tier 1)	\$15 retail Copayment/\$30 mail order Copayment Deductible does not apply	\$15 copayment retail/ mail order not covered Deductible does not apply		
condition More information about prescription drug	Selected brand and other generic drugs (Tier 2)	\$40 retail Copayment/\$80 mail order Copayment	\$40 Copayment retail/ mail order not covered	Prescription drugs are administered by Envision Rx and are not covered through Sentara Health Plans.	
coverage is available at Envision Rx	Non-selected brand drugs (Tier 3)	\$75 retail Copayment/ \$150 mail order Copayment	\$75 Copayment retail/ mail order not covered		
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	30% coinsurance	40% coinsurance	Pre-authorization required.	
surgery	Physician/surgeon fees	30% coinsurance	40% coinsurance	None.	
	Emergency room care	30% coinsurance	30% coinsurance	None.	

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Common Medical Event	Services You May Need	What You Will Pay In-Network (You will pay the least) (You will pay the most)		Limitations, Exceptions, & Other Important Information
If you need immediate medical attention	Emergency medical transportation Non-emergency services: 30% coinsurance Emergency services: 30%		(You will pay the most) Non-emergency services: 40% coinsurance Emergency services: 30% coinsurance	Pre-authorization required for non- emergent transport.
	Urgent care	\$60 <u>copayment</u> , <u>deductible</u> does not apply	40% coinsurance	None.
If you have a hospital	Facility fee (e.g., hospital room)	30% coinsurance	40% coinsurance	Pre-authorization required.
stay	Physician/surgeon fees	30% coinsurance	40% coinsurance	None.
If you need mental health, behavioral health, or substance	Outpatient services	Office visits: \$40 copayment, deductible does not apply Other visits: No charge	Office visits: 40% coinsurance Other visits: 40% coinsurance	Pre-authorization required for partial hospitalization, intensive outpatient program, electro-convulsive therapy, and Transcranial Magnetic Stimulation.
abuse services	Inpatient services	30% coinsurance	40% coinsurance	Pre-authorization required for all inpatient services.
	Office visits	\$500 Global <u>copayment</u> , <u>deductible</u> does not apply	40% coinsurance	Cost sharing does not apply to certain
	Childbirth/delivery professional services	30% coinsurance	40% coinsurance	preventive services. Maternity care may include tests and services described
Childbirth/delivery facility services		30% coinsurance	40% coinsurance	elsewhere in this SBC (i.e. ultrasound).
	Home health care	\$30 <u>copayment</u> , <u>deductible</u> does not apply	40% coinsurance	Pre-authorization required.
If you need help recovering or have other special health needs	Rehabilitation services	Rehabilitative PT/OT: 30% coinsurance Rehabilitative Speech Therapy: 30% coinsurance Other Services: 30% coinsurance	Rehabilitative PT/OT: 40% coinsurance Rehabilitative Speech Therapy: 40% coinsurance Other Services: 40% coinsurance	Pre-authorization required. 30 visits/plan year for PT, OT. 30 visits/plan year for ST.

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Common Services You May		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	in-Natw		Out-of-Network (You will pay the most)	Important Information
	Habilitation services	Habilitative PT/OT: 30% coinsurance Habilitative Speech Therapy: 30% coinsurance	Habilitative PT/OT: 40% coinsurance Habilitative Speech Therapy: 40% coinsurance	Pre-authorization required. 30 visits/plan year for PT, OT. 30 visits/plan year for ST.
	Skilled nursing care	30% coinsurance	40% coinsurance	Pre-authorization required. 100 days/plan year.
	Durable medical equipment	30% coinsurance	40% coinsurance	Pre-authorization required for single items over \$750, all rental items, and repair and replacement.
Hospice services 30		30% coinsurance	40% coinsurance	Pre-authorization required.
	Children's eye exam	No charge, <u>deductible</u> does not apply	\$30 Reimbursement, deductible does not apply	Coverage limited to one exam/ <u>plan</u> year from participating VSP <u>providers</u> .
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	None.
admar or oyo daro	Children's dental check-up	Not covered	Not covered	None.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric Surgery
- Cosmetic Surgery
- Dental Care (Adult)

- Dental Care (Pediatric)
- Glasses
- Long-term care

- Routine foot care unless medically necessary
- Weight Loss Programs and Medications

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Chiropractic Care
- Hearing aids (Adult)
- Hearing aids (Pediatric)

- Infertility Treatment
- Non-emergency care when traveling outside the U.S. (under out-of-network benefit)
- Private-duty nursing
- Routine eye care (Adult)

Your Rights to Continue Coverage:

For more information on your rights to continue coverage, contact the plan at 1-800-229-1199. There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, at 1-877-310-6560 or

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<u>bureauofinsurance@scc.virginia.gov</u>; the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/ebsa/healthreform</u>; or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <u>cciio.cms.gov</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit <u>HealthCare.gov</u> or call 1-800-318-2596. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.healthcare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: member services at the number on the back of your member ID card. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or dol.gov/ebsa/healthreform; or your state department of insurance at the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O.Box 1157, Richmond, VA, 23218, 1-877-310-6560 or bureauofinsurance@scc.virginia.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-687-6260.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-687-6260.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-687-6260.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-687-6260.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,000
■ Specialist <u>copayment</u>	\$500
■ Hospital (facility) coinsurance	30%
■ Other coinsurance	30%

This EXAMPLE event includes services like:

Specialist visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	

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Cost Sharing	
<u>Deductibles</u>	\$1,000
<u>Copayments</u>	\$500
<u>Coinsurance</u>	\$2,700
What isn't covered	
Limits or exclusions	\$0
The total Peg would pay is	\$4,200

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,000
■ PCP copayment	\$40
■ Hospital (facility) coinsurance	30%
■ Other coinsurance	30%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	

Cost Sharing		
<u>Deductibles</u>	\$100	
<u>Copayments</u>	\$1,100	
<u>Coinsurance</u>	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$1,200	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,000
■ Specialist <u>copayment</u>	\$60
■ Hospital (facility) coinsurance	40%
■ Other coinsurance	30%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic tests (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost		\$2,800	

In this example, Mia would pay:

Cost Sharing	
\$1,000	
\$200	
\$400	
\$0	
\$1,600	