



# Information Technology Services

February 1, 2018

**Chris Jenkins**

Acting Director, Information Technology Services

## Enterprise Computer/Mobile Support and Information Systems Services

**Vacant**  
Supervisor II

## Enterprise Application User Support & Resource Mgmt.

**Hester Scott**  
Supervisor II

**Bev Tawney**  
Executive Secretary

### Enterprise Computer and Mobile Device Support

**Tony Rice**  
Supervisor I

**Brian Mitnick**  
Downtown TSS Lead

**Pamela Riley**  
Uptown TSS Lead

**Nathan Asher**, TSS II: HTMS  
**Breon Butler**, TSS II: ADMH/WMS  
**Reginald Cole**, TSS II: HHS  
**Scott Floyd**, TSS III: CMS  
**LaMark Fields**, TSS I: ES  
**Shaun Longs**, TSS I: ES

**Drake Graves**, TSS II: WSHS  
**Michael Hillier**, TSS II: DHS  
**Patricia Cox**, TSS III: DMS  
**Dwayne Carter**, TSS II: AA/EA/PO  
**Javon Butler**, TSS I: ES  
**Vacant**, TSS I: ES

**John Grabinski**  
Midtown TSS Lead

**Bree Freytes-Glover**  
Help Desk Team Lead

**Glenn Ritter**, TSS II: MHS  
**Ron Gillingham**, TSS II: WHS  
**Joseph Wolpert**, TSS II: HMS  
**Eugene James**, TSS I: ES  
**LaShawn Fields**, TSS I: ES  
**John Edwards**, TSS II MPMS

**Sidney Weiss**, TSS II  
**Lewis Shivers**, TSS II  
**James Campbell**, TSS II  
**Devin Berry**, TSS III: SBO

### Information Systems Services

**James Moreland**  
Supervisor I

**Susan Wilson**  
Database Administrator

**Casey Mitchell**  
Database Administrator

**Jason Newman**  
System Admin IV

**Larry Johnson**  
System Admin II

**Monica Kropp**  
System Admin II

**Lorraine Rice**  
System Admin

**Wolf MacFal**  
Technology Solutions  
System Admin III

**Robert Thomas**  
VOIP Specialist III

### Technology Infrastructure

**William Chambers**  
Coordinator

**James Munsell**  
Fire/Security Specialist II

**Rob Oudit**  
Fire/Security Specialist II

**DJ Dickson**  
Fire/Security Specialist I

**Joshua Hickey**  
TSS I (AV)

### Network Engineering

**Jim Pike**  
Coordinator

**Shane Blais Jr.**  
Network Engineer

**Gerron DelValle**  
Network Specialist II

**Vacant**  
Network Specialist II

### Information Security

**David Saunders**  
Information Security Analyst

### Emerging Technologies

**Brandie Wright**  
Coordinator, Emerging Tech

### Tech. Resource Mgmt.

**Robyn Burnette**  
Admin Secretary IV

### Instructional Technology

**Billie Hart**  
Supervisor I, Instr. Technology

Instructional  
Technology Coaches

### Enterprise Application User & Academic Support

**Bonnie Laine**  
Supervisor I

**Carrie Blais**  
Trainer III

**Daniel Barnhill**  
Help Desk/Trainer

**Jennifer Adams**  
Help Desk/Trainer

**Lisa Frayne**  
Help Desk/Trainer

**Erica Robinson**  
Help Desk

### State Reporting

**Micah Smith**  
Data Analyst

**Traci Leonard**  
Database Appl. Analyst II